



Finland: The Essential Guide to Customs & Etiquette (Culture Smart!)

By Terttu Leney

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Culture Smart! provides essential information on attitudes, beliefs and behavior in different countries, ensuring that you arrive at your destination aware of basic manners, common courtesies, and sensitive issues. These concise guides tell you what to expect, how to behave, and how to establish a rapport with your hosts. This inside knowledge will enable you to steer clear of embarrassing gaffes and mistakes, feel confident in unfamiliar situations, and develop trust, friendships, and successful business relationships. Culture Smart! offers illuminating insights into the culture and society of a particular country. It will help you to turn your visit-whether on business or for pleasure-into a memorable and enriching experience. Contents include * customs, values, and traditions * historical, religious, and political background * life at home * leisure, social, and cultural life * eating and drinking * do's, don'ts, and taboos * business practices * communication, spoken and unspoken

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Editorial Review

Review

"Culture Smart has come to the rescue of hapless travellers." —*Sunday Times Travel*

About the Author

Terttu Leney is a Finnish teacher, trainer, broadcaster, and writer. She currently works for the Foreign Office in London as a professional development coordinator, preparing British diplomats and businessmen for overseas postings. After graduating in Russian and Swedish language and literature from the School of Slavonic and East European Studies, University of London, Terttu completed a postgraduate diploma in language training at the University of Westminster. She has written several publications, including *Teach Yourself Finnish*, *Finn Talk 1*, and *Finn Talk 2*. She lives in London with her English husband and family.

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