



## Modern Human Relations at Work

By Kathryn W. Hegar

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Just beginning your study of the human resources field? You'll want to start with the book that will prove to be your most valuable guide to this field's theory and practice--Hegar's MODERN HUMAN RELATIONS AT WORK. The authors include many practical examples and techniques, as well as experiential and application-oriented exercises that show you how human relations concepts and skills can increase productivity and job satisfaction in the workplace. The 11th edition's 14 chapters are brimming with self-assessment and self-study tools that make learning fun, insightful, and useful. From "Human Relations in Action" boxes to "Time Out" exercises that encourage you to participate and gain personal insights, MODERN HUMAN RELATIONS AT WORK will be a reference you turn to again and again as you advance in your professional career.

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### **Editorial Review**

#### **About the Author**

Dr. Kathryn W. Heger, Professor of Management at Mountain View College, has taught courses in management since 1970. She is the recipient of many distinguished awards, including Collegiate Teacher of the Year, Post-Secondary Teacher of the Year, Minnie Stevens Piper Professorship Award nominee, and Innovator of the Year. She has authored 30 programs for IT'S EVERYBODY'S BUSINESS, the pioneering business telecourse that was used for more than 10 years by colleges across the country and in the military services. She initiated the development of self-paced courses in management at Mountain View College; piloted the first online course in organizational behavior for the Dallas County Community College District, which ultimately resulted in the District offering a degree online; and instructed management courses online, including organizational behavior, from distant locations. In addition she conducted workshops and training seminars in supervision and management for major companies. She has participated in and held offices in professional organizations at all levels and has served as the president of the United States Chapter of the International Society for Business Education, which meets in a different country each year.

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